

Purpose of the document: To create a complete guide for Sales Portal.

Change His	tory	
Date	Name	Description
2019/09/02	Darren Jimenez	Document Creation
2020/06/29	Darren Jimenez	Added MS Edge Chromium Instructions
2020/07/22	Darren Jimenez	Added More Issues with solution
2020/09/28	Darren Jimenez	Added instructions for Windows 10 v2004/20H2/21H1 with
		Japanese/Chinese IVIE (Page 17)
2021/01/15	Darren Jimenez	Modified some instructions and added manual uninstall instructions
2021/02/23	Darren Jimenez	Added Additional Errors to be resolved
2021/07/28	Darren Jimenez	Added simpler way to retrieve .net version
2021/11/02	Darren Jimenez	Added Error log data when an older version of Sales Portal is Installed
2022/04/18	Darren Jimenez	Added Microsoft dot Net version requirement.
2022/04/20	Darren Jimenez	Removed redundant dot Net version requirement on page 9.
2022/05/17	Darren Jimenez	Added independent entry of Sales Portal Executable file on the Table of contents. Added as a solution on Troubleshooting, letter A, number 2.
2022/08/17	Darren Jimenez	Added issue and solution to "Could not Create SSL/TLS secure channel" error message.
2024/02/20	Darren Jimenez	Re-created document with better Table of Contents implementation. Added Order Management duplicate data on View Order Status screen workaround.

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Installation

You might need local ADMIN rights on your client system to perform the installation.

You must be using <u>Internet Explorer/Microsoft Edge</u> to continue. If your organization does not permit to use either one of these two, please go <u>here</u> for **Google Chrome / Mozilla Firefox** internet browsers before proceeding further.

You need at least <u>Microsoft dot Net Framework Version 4.6.2</u> to launch the application. Please go <u>here</u> to download.

Go to <u>https://salesportal.vishay.com</u> and press the Start button to begin the client install.

Welcome	
Application: Sale	IsPortalXPA
For Technical Su	pport please contact servicedesk@vishay.com
Launch the application:	Start
The following prerequisites are required:	.NET Framework

a. This is the first pop-up after pressing start.



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b. Then when the window pops up, click the Install button.



c. A processing window will pop up after clicking the Install button. Just wait for it to finish.

(3%) Installing Sales	Portal47	
Installing SalesP This may take during the ins	ortaIXPA several minutes. You can use your computer to do other tasks tallation.	?
VISHAY Name:	SalesPortal47	
From:	salesportal.vishay.com	
Downloa	ding: 210 KB of 6.34 MB	
	(<u>C</u> ancel

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d. Sales Portal screen will pop up once it has been successfully installed.

Login	
VISHAY.	Login
-Existing User-	
User ID: *	
	Forgot your User ID ?
Password: *	
	Forgot your Password ?
* If you are new to	Vishay, create an acount now using our online registration process.
Registration	Login E <u>x</u> it
* Please note that a authorized person:	the content on this Vishay Intertechnology portal is confidential and is for use by s only.

- e. Can also be found on the Start Menu of your computer. This can be started without needing to visit <u>https://salesportal.vishay.com</u> again.
 - 1. Windows 7



2. Windows 10



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Sales Portal Installation and Troubleshooting Guide

Sales Portal via Google Chrome/Mozilla Firefox/Edge Chromium

For Sales Portal to run by default, it should be installed using **Internet Explorer or Microsoft Edge**.

But if your organization doesn't allow either of the two browsers to run.

You need to install some add-ons to your which respective browser is being allowed.

A. For Google Chrome

A. go to <u>https://chrome.google.com/webstore/detail/clickonce-for-google-</u> <u>chro/kekahkplibinaibelipdcikofmedafmb</u> and install the add-on.

B. For Mozilla Firefox

- A. go to <u>https://addons.mozilla.org/en-US/firefox/addon/breez-</u> clickonce/?src=search and install the add-on
- C. After downloading the respective add-ons for your browsers, restart the browser and do the <u>Sales Portal installation</u> again.
- D. For the new **Microsoft Edge Chromium**, support for ClickOnce is not yet enabled by default please do the steps below:
 - A. Type: edge://flags to your browser address bar.



B. Browse to ClickOnce Support and choose Enabled

∐ Experiments					
\leftrightarrow \rightarrow O	≷ Edge edge:// flags				
		Q Search flags			
		Enable CDM Override Service			
		Enables a service to override which CDMs are supported for a certain doma supplied by Microsoft. – Windows	in with a value	Default	
		<u>#edge-cdm-override-service</u>			
		ClickOnce Support When enabled, file downloads that request ClickOnce handling will invoke th	he ClickOnce		
		application with the server-provided URL. This feature flag will be overridder organization configures the Allow users to open files using the ClickOnce p	n if your protocol" policy. –	Default	
		Windows		Default Enabled	
				Disabled	

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C. Click Restart



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Troubleshooting Common Errors

Installation Issues

Unable to install or run this application.... Please contact your system Administrator

This application requires your system to be updated to Microsoft Common Language Runtime Version 4.0.30319.0.

this problem usually occurs when you have a .Net that is not supported anymore by the application.

System L	Jpdate Required
(į)	Unable to install or run this application. This application requires your system to be updated to Microsoft Common Language Runtime Version 4.0.30319.0.
	Please contact your system administrator.
	ОК

Solution: Install Microsoft the recommended .Net framework via this link: <u>https://dotnet.microsoft.com/en-us/download/dotnet-framework</u>

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Cannot download the application. The application is missing required files. Contact application vendor for assistance.

> Problem usually occurs when Google Chrome or Edge Chromium is used.

We	elcome			
		Application: SalesP	ortal (Build 15-0	October-18 12:01 AM)
		Publisher: Vishay S	ales Portal Tean	n
		For Technical Cuppe	rt plazas contact	somicodock@vicbay.com
	Cannot Start Applica	ation	X	Tricedesk@visitay.com
	Cannot dov missing req assistance.	wnload the application. Th quired files. Contact applic	e application is ation vendor for	5:00 EDT t be available due to project Go-Live activ July 22, 2019 07:30 EDT. We apologize
	La	OK Details		
	The following pre are required:	e-requisites	MSHtml S Details	ietup
			.Net Framew	vork 2.0
2VG2HFJR.log - Notepad File Edit Format View Help				
PLATFORM VERSION INFO windows Common Language Runtime System. Deployment.dll clr.dll dfdll.dll dfshim.dll	: 6.1.7601.65536 (win3) : 4.0.30319.42000 : 4.8.3761.0 built by: : 4.8.3928.0 built by: : 4.8.3761.0 built by: : 4.8.3761.0 built by: : 4.0.41209.0 (Main.04)	2NT) NET48REL1 NET48REL1 NET48REL1 1209-0000)		
SOURCES Deployment url	: file:///C:/Users/dji	menez2/Desktop/SalesPortalXF	PA. application	
IDENTITIES Deployment Identity	: SalesPortalXPA, Vers	ion=3.3.0.359, Culture=neutr	al, PublicKeyToken=1014	3d40e66e15a7, processorArchitecture=x86
APPLICATION SUMMARY * Installable application. * Trust url parameter is s	set.			
ERROR SUMMARY Below is a summary of the * Activation of C Users) + Deployment and a	errors, details of these erro djimenez>\neskton\salesportal application do not have match	ors are listed later in the XPA application resulted in ing security zones	log. exception. Following fa	ilure messages were detected:
No transaction error was o	detected.			
There were no warnings dur	ring this operation.			
* [8/23/2019 7:07:49 AM] * [8/23/2019 7:07:49 AM] * [8/23/2019 7:07:49 AM] * [8/23/2019 7:07:49 AM] *	: Activation of C:\Users\djim : Processing of deployment man : Installation of the applica	nenez2\Desktop\SalesPortalXPA nifest has successfully comp tion has started.	application has starte leted.	d.
ERROR DETAILS Following errors were det * [8/23/2019 7:07:49 AM] 5 - Source: System. - Stack trace: at System. at System. at System. at System. at System.	<pre>cted during this operation. System. Deployment. Application application do not have match Deployment Deployment. Application. Appli Deployment. Application. Appli Deployment. Application. Appli</pre>	InvalidDeploymentException ing security zones. oadManager.DownloadApplicati cationActivator.DownloadAppl cationActivator.InstallAppl cationActivator.PerformDeplc	(Zone) onManifest(AssemblyMani ication(SubscriptionSta cation(SubscriptionStat ymentActivation(Uri act	fest deploymentManifest, String targetDir te subState, ActivationDescription actDes e& subState, ActivationDescription actDes ivationuri, Boolean isShortcut, String te
at System. End of stack trace from previo at System. at System. at System.	. Deployment. Application. Appli ous location where exception of Runtime. ExceptionServices. Ex . Deployment. Application. Appli . Deployment. Application. Appli	cationActivator.PerformDeplo was thrown cceptionDispatchInfo.Throw() cationActivator.PerformDeplo cationActivator.ActivateDepl	oymentActivationWithRetr oymentActivationWithRetr oymentWorker(Object sta	y(uri activationUri, Boolean isShortcut, y(uri activationUri, Boolean isShortcut, te)
COMPONENT STORE TRANSACTION DETAIL No transaction information	.5 n is available.			

Solution1: Mozilla Firefox / Google Chrome addons and Edge Chromium instructions

Solution2: Please follow this link.

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Sales Portal is already opened but no window is appearing on the screen.

This is due to having 2 or more displays while opening the Sales Portal and trying to open it again without the second display.

To reset the screen state like when it has only been downloaded for the first time, please refer to this link.

Application Cannot be Started. Contact the application vendor.

Problem usually occurs when Google Chrome or Edge Chromium is used.

Application cannot be started. Contact the application vendor.	
OK Details	

Solution1: Mozilla Firefox / Google Chrome addons and Edge Chromium

Solution2: Please follow this link.

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Account/UserID does not exist in the system

For new users

1. If received an activation e-mail from the system, Input the User ID indicated in the Activation email. If still cannot login, click the "Forgot your User ID?" link.

Login VISHAY.	Login
Existing User	
User ID: *	
Password: *	Forgot your User ID ?
l associa.	Forgot your Password ?
* If you are new to	Vishay,create an acount now using our online registration process.
Registration	Login E <u>x</u> it
* Please note that authorized person	the content on this Vishay Intertechnology portal is confidential and is for use by s only.

- 2. If did not received an activation e-mail from the system, please contact the regional coordinator assign to your region
 - a. Asia Pacific Siew Lan Leong (<u>Siew.Leong@vishay.com</u>)
 - b. Europe/Israel Wippich Roland (<u>Roland.Wippich@vishay.com</u>)
 - c. North America Patty Labenz (Patty.Labenz@vishay.com)

Password is invalid

If your password cannot proceed and you think you did not change anything, it is better to click forgot password so your account will not be locked.

Login	
VISHAY.	Login
Existing User	
User ID: *	
	Forgot your User ID ?
Password: *	
	Forgot your Password ?
* If you are new to \	/ishay,create an acount now using our online registration process.
<u>R</u> egistration	Login E <u>x</u> it
* Please note that t authorized persons	he content on this Vishay Intertechnology portal is confidential and is for use by sonly.

Account is not active

Contact assigned Customer Representative for the region and request for the account to be activated.

- 1. Asia Pacific Siew Lan Leong (Siew.Leong@vishay.com)
- 2. Europe/Israel Wippich Roland (Roland.Wippich@vishay.com)
- 3. North America Patty Labenz (Patty.Labenz@vishay.com)

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Downloaded CSV information displayed in one column only

This usually happens due to regional setting of the laptop where the file was opened.

Ex: In German settings, Excel interprets the comma as a decimal separator instead of a column separator

- a. Go to Control Panel and click on 'Region and Language'
- b. In the 'Formats' tab under Format, select 'English(United States)'
- c. Download again the file to check if CSV displayed correctly OTHER OPTION:
- a. You can also choose to modify this setting locally in EXCEL by doing the following steps:
- b. 1. Open Excel application.
- c. 2. Go to Excel Options -> Advanced and make sure that the setting is similar to below screenshot:

Use system separators	
Decimal separator:	
Thousands separator:	,

Locked Sales Portal Accounts

An account gets locked when the user failed to input the correct password for 5 consecutive times.

To unlock the account, the user must contact his/her respective Vishay CS. That CS will then inform the unlocking in-charge.

No valid SAP users



Contact GBAO Security(GBAO SECURITY SUPPORT@vishay.com)

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Error "Data at the root level is invalid. Line 1, position 1. Would you like to start a new session?"



If this happens please select "No" and refer to this link.

Button missing in the table

This is caused by the table column where the button is located is too small. Following the steps below to proceed.

1. Point the mouse on the right corner of the table title

Vishay Material	(+)
SI99*	

2. Drag the column towards right to see the small selection button



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Windows 10 v2004/20H2 Japanese/Chinese Language input bug workaround

Because Microsoft IME has upgraded to a new version, not all features are compatible with it.

It is needed to use the previous version as a temporary work-around until Microsoft releases a new update fixing the issue.

1. Close Sales Portal and Go to Start and click Settings.



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2. Type **"language"** and select **"Edit language and keyboard options"**.

		language			
		Edit language an	d keyboard options		
System	n 	P Edit lang	age and keyboard options		Phone Industry Industry Phone
power	South, Inventiously, I	Add a lar	guage to this device		Carle Jone rendroid, rendro
(TS)	of 8 Internet	Change t	he language that Windows features	-	
Wi-fi, I	irplane mode, VPN	A Choose if	websites can use your language list	-	npps Uninstall, defaults, optional features
Accou	ints		Show all results	8	Gaming
Your at work, f	scunts, email, sync, amily		Speech, region, date	0	Xbox Game Bar, captures, Gam Mode
Ease o	f Access	Q	Search	A	Privacy
Contrai	x, magnifier, high it		Find my files, permissions		Location, camera, microphone
Updat	e & Security				
Windo backup	ws Update, recovery, I				

3. Click your respective language

← Settings			×
	Language		
Find a setting P			
Time & Language	Keyboard Speech English (United States) English (United States)		
問 Date & time	Windows display language		
Region	English (United States)		
AT Language	Windows features like Settings and File Explorer will appear in this language.		
© Speich.	Preferred languages Apps and websites will appear in the first language in the list that they support. → Add a language Add a language → Add a language → Add a language → Add a language		
	A th Japanese A th C C C C T		
	Related settings Administrative language sattings Date, time & regional forwatting Seelling, Johnn, & Veckaged attRives		

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4. Click Options



5. Click Microsoft IME(Pinyin for Chinese)

ය Language options: Japanese	
Handwriting	
Handwriting installed	
Speech	
Regional format	
Hardware keyboard layout	
Keyboard layout English keyboard (101/102 key)	
Change layout	
Keyboards	
+ Add a keyboard	
Microsoft IME Input method editor	
Related settings	
Gertuip	

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×.

6. Click **Options**

බ Language options: Japanese Handwriting	
Handwriting installed	
Speech	
Regional format	
Hardware keyboard layout	
Keyboard layout: English keyboard (101/102 key) Ohange layout:	
Keyboards	
+ Add a keyboard	
Input method eddor	
Related settings	

7. Click General

4	Settings		
ŝ	Microsoft IME		
A [‡]	General Proof settings, character type and set, predictive input, default settings, compatibility		
	Key and touch outomization Key temptais, key assignment, touch keytoard		
	Learning and Dictionary Learning, user dictionary, system dictionary		
71	Appearance Color, form size, that boolbar		
ጽ	Usage data collection Send data to Microsoft		
Lea	In		
How			
92			
2			

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8. Scroll down and turn on Use previous version of Microsoft IME(Pinyin for Chinese)

← Settings		- 0	×
i General			
Un Un			
One suggestion services			
Coud suggestion	Con Abbut		
S Superiese Address			
A NING	Ce Abob		
test to charter the state			
Default settings			
Restore IME default settings			
Restore			
Compatibility			
Microsoft IME has upgraded to a new version	n, but not all features are		
compatible with it. If you encounter issues, y previous version.	you can return to using the		
Use previous venion of Microsoft IME			
Off Off			
(earring)			
Learn			
How to use Japanese IME			
A Descent			
Cont help			
€ Settings			
General			
Cn Cn			
The suggestion pervices			
Coud suggestion	COT ADDAL		
C Japanese Address	• or		
🐊 Riesa	Cont Amount		
Default settings			
Bestore BJE default settions			
Retions	Change IME version		
	Do you really want to use the previous version of Microsoft IME?		
Concerned In The .			
Compatibility	OK Cancel		
Microsoft IME has upgraded to a new versio compatible with it. If you encounter issues, y	And the investigation of the state		
previous version,			
Use previous version of Microsoft IME			
() Oo			
Lagrowith .			
diaman'			
tion to use hereine ME			
A Germe			
2 Sections			

9. Start Sales Portal again

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Downloaded CSV information displayed in one column only

This usually happens due to regional setting of the laptop where the file was opened. Ex: In German settings, Excel interprets the comma as a decimal separator instead of a column separator

- 1. Go to Control Panel and click on 'Region and Language'
- 2. In the 'Formats' tab under Format, select 'English(United States)'
- 3. Download again the file to check if CSV displayed correctly

OTHER OPTION:

You can also choose to modify this setting locally in EXCEL by doing the following steps:

- 1. Open Excel application.
- 2. Go to Excel Options -> Advanced and make sure that the setting is similar to below screenshot:

Use system separators	
Decimal separator:	•
Thousands separator:	

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Failed to update the application.

This error usually happens when user is trying to start Sales portal with other users accessing it simultaneously on Citrix with Windows Server 2019.



Sales Portal - Installation Guide Sales Portal - User Registration Guide

Solution is to download the Portable Sales Portal client. By downloading this file, user is not required to go to the website anymore and click **Start**. File can be downloaded from <u>https://salesportal.vishay.com/files/salesportal47.aspx</u>. Instruction is inside the zip file in a document.

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Sales Portal log error: "Downloading

https://salesportal.vishay.com/uniRIAApplications/SalesPortal/SalesPortal.applic ation did not succeed."

This means user has an old version of sales portal installed. All Sales Portal Installation must be removed and install the new one on the website. Please follow this link on how to.

PLATFORM VERSION INFO	
Windows	: 6.1.7601.65536 (Win32NT)
Common Language Runtime	: 4.0.30319.42000
System.Deployment.dll	: 4.7.2102.0 built by: NET47REL1LAST
clr.dll : 4	.7.2102.0 built by: NET47REL1LAST
dfdll.dll	: 4.7.2102.0 built by: NET47REL1LAST
dfshim.dll	: 4.0.41209.0 (Main.041209-0000)
SOURCES	
Deployment url	: file:///C:/ProgramData/Microsoft/Windows/Start%20Menu/Programs/Vishay%20Sales%20Portal%20Team/SalesPortal.appref-ms%7C
ERROR SUMMARY	
Below is a summary of the e	rrors, details of these errors are listed later in the log.
* Activation of C:\ProgramD;	ata\Microsoft\Windows\Start Menu\Programs\Vishav Sales Portal Team\SalesPortal.appref-ms1 resulted in exception. Following failure messages were detected:
+ Downloading <u>http</u>	s://salesportal.vishay.com/uniRIAApplications/SalesPortal/SalesPortal.application did not succeed.
+ The remote serve	r returned an error: (404) Not Found.
COMPONENT STORE TRANSACTION F	
No transaction orror was dot	ALLONE SUMINIANT
WARNINGS	
There were no warnings dur	ng this operation.
OPERATION PROGRESS STATUS	
* [10/28/2021 12:59:02 PM]	: Activation of C:\ProgramData\Microsoft\Windows\Start Menu\Programs\Vishay Sales Portal Team\SalesPortal.appref-ms has started.
ERROR DETAILS	
Following errors were detect	ted during this operation
* [10/28/2021 12:59:02 PM]	System. Deployment. Application. DeploymentDownloadExcention (Unknown subtype)
- Downloading http	systems cps under spinor spinor spinor spinor spinor spinor (smart spinor
- Source: System.De	ployment
- Stack trace:	
at System.	Deployment.Application.SystemNetDownloader.DownloadSingleFile(DownloadQueueItem next)
at Suctam	Danlaymant Annlination SystemNetDownloader DownloadAllFiles/

Could not Create SSL/TLS secure channel.

This error happens when user's TLS version is not the same with the Sales Portal TLS version which is 1.2. the Solution is to download the recommended .Net Framework Runtime through this link



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Order Management showing extra lines upon viewing View Order Status

Clicking the Sales Order Number opens the View Order Status window. Issue happens when clicking the same Sales Order Number even though another View Order Status window with the same data is already opened.

Torder Management					-	οx	View O	ider Status					-	
VISHAY. ORDE	R MANAG	GEMENT					VISHA	VIEW	ORDER S	TATUS			_	_
Sales Information							- Colors Infe							
Sold To Party						~	Sold Te	Party 00	00145665	Name (Sold To)		Creation D	ate 01/22/20	124
Search Criteria - Enter on	e of the followin	ng or select a date range					Sales Ord	er No.	050000					
Sales Order Number			Cre	ation Date			Purcha	se Order 🛛 🏴	039680			Sales Orde	er No 5104490	0783
Purchase Order Num	ber -		F	rom 01/20/2024			+ Expand	(Order Text)						
Delivery Number			Ore	fer Status			View	Classic 🔿 Tab						
Invoice Number				All Orders			- List of Ite	ms						
invoice Number				Dat Orles	_		Click on	the BLUE heading	to find string in	selected column				
Vishay Material				Open Orders			Item	Ship To Te	xt Delivery	Vishay Material	Customer Material	Expedite Status	Request Date	Request
Customer Material					Search	Clear	000010	0000193566	w 681389845	5191-45549-04-00	CAP 100UF 1100V		02/08/2024	
Order List	o to find a string i	is selected column					000020	0000193566 💥	×	5191-45549-04-00	CAP 100UF 1100V		04/12/2024	
CACK OF HE BLUE HERDING	g to nite a string i	n senecied column.		-										
PO Number	Create	Date Sales Order N	lumber Sh	ip To	Carrier	I								
	01/22/24	510253725		C	R02						Window 1			
	01/22/24	5104491078			P/12						Willdow 1			
	01/23/24	510449489		c	nuz									
P059691	01/23/24	5104494902			P//2									
1000001	01/24/24	5104/99133		L	- 1546.									
8059711	01/24/24	5104/91826			B02									
1000111		2121120062												
Record Count: 29														-
						Close								
						100% * .:						Save to disk	Download	Close
														100%
Sales Information Sold To Party 00 Sales Order No. Purchase Order P	ORDER S 000145665	Name (Sold To)		Ci	reation Date 01/2	22/2024								
Turchuse order				54										
+ Expand (Order Text)														
OClassic ○Tab														
List of Items														
Click on the BLUE heading	g to find string in	selected column												
Item Ship To Te	ext Delivery	Vishay Material	Customer Material	Expedite Statu	s Request	Date Request								
000010 0000193566 M	ew 681389845	5191-45549-04-00	CAP 100UF 1100V		02/08/2	024								
000010 0000193566 Ye	ew 681389845	5191-45549-04-00	CAP 100UF 1100V		02/08/2	024								
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			Wind	ow2										
		1												
				Save t	o disk Download	I <u>Close</u>								
				June										
						100%	× .:							

Solution: Close the currently opened View Order Status Window and click the Sales Order number again.

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Completely Uninstalling Sales Portal manually

- 1. Close all the open Sales Portal window
- 2. Uninstall Sales Portal
 - 1) press Windows key + R



2) type "appwiz.cpl"

📨 Run	×
٨	Type the name of a program, folder, document, or Internet resource, and Windows will open it for you.
Open:	appwiz.cpl ~
	OK Cancel Browse
	OK Cancel Browse

3) Uninstall all Sales Portal, meaning remove SalesPortalXPA and SalesPortalTest(if this does not exist, it's ok)

	Organize Oninstall/Change						
	Neme	Publisher		Installed On	Size	Version	
	SalesPortalXPA	Vishav Sales Portal Uninstall/Change	B	10/2/2020		3.3.0.359	
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- 3. Press Windows key + r on your keyboard again
- 4. Type the following below one by one.

%userprofile%\AppData\Local\Apps\2.0 %userprofile%\AppData\Local\Temp\MgxpaRIACache %userprofile%\AppData\Roaming\MSE

	📨 Run	>	<
		Type the name of a program, folder, document, or Internet resource, and Windows will open it for you.	1
	<u>O</u> pen:	%userprofile%\AppData\Local\lemp\MgxpaRIACache	
		OK Cancel <u>B</u> rowse	
Example:			

5. Delete contents inside of each folders on the list above.

Name		^	Dat	e modified	Туре	Size
🔄 sal		Open	_	/2020 3:22 PM	File folder	
		Open in new window				
		Pin to Quick access				
	۶.	IZArc				
		Give access to				
		Restore previous versions				
	۵	Scan for threats				
		Include in library				
		Pin to Start				
		Send to	>			
		Cut				
		Сору				
		Create shortcut				
		Delete				
		Rename				

6. Install Sales Portal again from https://salesportal.vishay.com

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Sales Portal Executable

Please download the Sales Portal Executable file on this link(https://salesportal.vishay.com/files/salesportal47.aspx).

Verifying .net version

Since Sale Portal requires at least .net version 4.6.2, a command is needed to be entered to powershell to check your .net version.

Please see below on how to do it.

1. Open Powershell by right clicking the windows logo and selecting powershell



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- 2. Enter the code below and press Enter key:
 - Get-ChildItem 'HKLM:\SOFTWARE\Microsoft\NET Framework Setup\NDP' -Recurse | Get-ItemProperty -Name version -EA 0 | Where { \$_.PSChildName -Match '^(?!S)\p{L}'} | Select PSChildName, version

🗾 Windows PowerShell							
Windows PowerShell Copyright (C) Microsoft Corporat	tion. All rights reserved.						î
Try the new cross-platform Power	Shell https://aka.ms/psco	re6					
<pre>PS C:\WINDOWS\system32> Get-Chil {L}'} Select PSChildName, vers</pre>	dItem 'HKLM:\SOFTWARE\Mic ion		ecurse Get-ItemProperty	-Name version -EA 0 Where { \$	PSChildName -		
PSChildName	Version						
v2.0.50727 v3.0 Windows Communication Foundation Windows Presentation Foundation v3.5 Client Client	2.0.50727.4927 3.0.30739.4926 3.0.4506.4926 3.0.6920.4902 3.5.30729.4902 4.8.04084 4.8.04084 4.0.0.0						
PS C:\WINDOWS\system32> 🖕							

In the image above, shows the versions of .net the system currently has.

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